

Josh Blumberg

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EXPERIENCE

Flatiron Health New York

Senior Product Designer July 2020 – Present

- Designed a best-in-class Claim Scrubbing solution that automates comprehensive claim reviews, improving efficiency for identifying and resolving errors, speeding up reimbursement transactions.
- Translated customer feedback into product requirements and prototypes used for rapid evaluation. Developed custom front-end components and logic that enabled faster product launch.
- Led user research to develop new vision for more effective verification of patients' insurance coverage.
- Co-managed Design Systems team, driving easier/faster building of consistent solutions across our product lines.

Product Designer May 2018 – July 2020

- Designed a collaborative workflow solution that enables billing teams to receive and track prior authorizations for patients from insurers.
- Created new vision and designs for Payment Posting workflow to enable faster allocation of incoming bulk payments from insurance companies to their corresponding medical claims.
- Built new solution for managing and automatically allocating patient payments over time. Developed the front-end experience to reduce time to launch by 4 weeks.
- Created design summer internship program, managed and mentored college students.

athenahealth Boston

Senior UX Designer, UX Designer July 2016 – May 2018

- Redesigned nursing Medication Administration Record, resulting in saving 50% of nurses' time and auto-billing for 90% of medications on over \$10M of transactions, and driving new sales opportunities.
- Created new vision and designs for hospital pharmacy management solution used for preparing medications and managing inventories.
- Created new UX/Developer hybrid role, performing front-end engineering work that increased scrum team efficiency by 25%.
- Designed Radiology Information System for scheduling appointments, performing exams, and managing results.
- Redesigned Quality Management Reporting solution to deliver real-time insights that help practices identify gaps in delivery of care, and attests for government payment programs.
- Designed document explaining outstanding balances to patients.

EDUCATION

University of Michigan

B.S. Information

2012 – 2016

Majors: UI/UX Design

Data Analytics

Minor: Entrepreneurship

SKILLS

Design

User Experience Design

Interaction Design

Prototyping

Web and Mobile Applications

User Research

Concept & Usability Evaluation

Client Engagement

Product Strategy

Software

Figma

Sketch + InVision

Illustrator, Photoshop

HTML, CSS, JS, PHP, SQL

React, Firebase

WordPress, Squarespace

Python

Excel

INTERNSHIPS

Autodesk Tel Aviv

Designer, Developer, Analyst

June – August 2014

Birthright Israel New York

National Projects Consultant

May 2013 – August 2014